



2016 Local Provider Network Development Plan

PART I: Required for all LMHAs

Local Service Area

Population	1,151,145	Number of counties (total)	1
Square miles	990.2	♦ Number of urban counties	1
Population density	1,163	♦ Number of rural counties	0

Major populations centers (add additional rows as needed):

Name of City	Name of County	City Population	County Population	County Population Density	County Percent of Total Population
Austin	Travis	912,791	1,151,145	1,163	100%

Sources: US Census Bureau <http://quickfacts.census.gov/gov/qfd/48/4805000.html>

Texas County Demographics <http://www.texas-demographics.com/travis-county-demographics.html>

Current Services and Contracts

	FY 2015 service capacity (non-Medicaid only)	Estimated FY 2016 service capacity (non-Medicaid only)	Percent total non-Medicaid capacity provided by external providers in FY 2015*
Adult Services: Complete Levels of Care			
Adult LOC 1m	5	5	0
Adult LOC 1s	2,504	2,504	0
Adult LOC 2	44	44	0

	FY 2015 service capacity (non-Medicaid only)	Estimated FY 2016 service capacity (non-Medicaid only)	Percent total non-Medicaid capacity provided by external providers in FY 2015*
Adult LOC 3	389	389	0
Adult LOC 4	42	42	0
Adult LOC 5	84	84	0

Child and Youth Services: Complete Levels of Care	FY 2015 service capacity (non-Medicaid only)	Estimated FY 2016 service capacity (non-Medicaid only)	Percent total non-Medicaid capacity provided by external providers in FY 2015*
Children's LOC 1	52	52	0
Children's LOC 2	222	352	0
Children's LOC 3	39	39	0
Children's LOC 4	3	3	0
Children's CYC	7	7	0
Children's LOC 5	7	7	0

Crisis Services	FY 2015 service capacity	Estimated FY 2016 service capacity	Percent total capacity provided by external providers in FY 2015*
Crisis Hotline	858	858	0
Mobile Crisis Outreach Team	1,339	1339	0
Other (Please list all PESC Projects and other Crisis Services):			
Crisis respite	259	259	0
Crisis residential	509	509	0

Provider Organizations	Service(s)
See Attachment A	

Individual Practitioners	Service(s)
See Attachment A	

Provider Availability

Provider	Source of Identification	Summary of Follow-up Meeting or Teleconference	Assessment of Provider Availability, Services, and Capacity
DebLin Health Concepts and Associates, Inc.	Outreach to MCO provider; written inquiry, email	Telephone conference with provider Ms. Jackson to explore interest and encourage completion of provider inquiry form	Service packages for adults; Provider is interesting in providing services to 20 % of adults in LOC1 and 100% of adults in LOC 3 and 4.
Zeitgeist Expressions Inc. dba Zeitgeist Wellness Group	Follow-up to 2012 LPND Interest, written inquiry, email	Telephone conference with Dr. Adams to explore interest and encourage completion of provider inquiry form.	Service packages for 50 adults and 50 child/adolescent; requested specific LOCs.
The Wood Group, Inc.	Follow-up to 2012 LPND Interest, written inquiry, email	Telephone conference and email correspondence with Jerry Parker to explore interest	The Wood Group is not pursuing comprehensive services at this time. Provider is interested in providing Crisis Residential and Crisis Respite Services for both Mental Health and IDD, and providing other types of Residential Programs.

Part II: Required for LMHAs with potential for network development

Procurement Plans

Service or Combination of Services to be Procured	Capacity to be Procured	Method (RFA or RFP)	Geographic Area(s) in Which Service(s) will be Procured	Posting Start Date	Posting End Date	Contract Start Date
LOC 1 (Children)	50	RFP	Travis	June 2016	July 2016	October 2016
LOC 1s (Adults)combined with LOC 3	550/389	RFP	Travis	February 2017	March 2017	July 2017
LOC 4 (Adults)	42	RFP	Travis	April 2017	May 2017	August 2017
Crisis residential respite	All	RFP	Travis	August 2017	September 2017	February 2018

Rationale for Limitations

NOTE: Network development includes the addition of new provider organizations, services, or capacity to an LMHA's external provider network.

	Yes	No	Rationale
1) Are there any services with potential for network development that are not		x	

	Yes	No	Rationale
scheduled for procurement?			
2) Are any limitations being placed on percentage of total capacity or volume of services external providers will be able to provide for any service?		x	
3) Are any of the procurements limited to certain counties within the local service area?		x	
4) Is there a limitation on the number of providers that will be accepted for any of the procurements?	x		ATCIC will accept as many proposals as qualified in relation to the need for the service and provide consumer choice.

Capacity Development

Start Date	Partner(s)	Functions
2011	Bluebonnet Trails Community MHMR Center, Center for Healthcare Services and Austin Travis County Integral Care	<i>Interlocal Agreement</i> to establish a cooperative enterprise among the three organizations with the goal of reaching administrative efficiencies and the development and performance of services and programs that advance mutual business interests of the community centers. While addressing regional planning needs, each organization engages in planning, service development, program expansion and improvements in administrative and business practices that are in the individual interest of each. The <i>Interlocal</i> includes shared resources and planning in the areas of management information infrastructure, communications, purchasing, authority functions, service delivery and other initiatives.
2000	Austin Travis County Integral Care and a private entity formed a Texas Uniform Unincorporated Nonprofit Association ("TUUNA"), called Tejas Behavioral Health Management Association.	Maintains a delivery system designed to meet the unique needs of the population and strives to continuously provide quality, accessible care through an extensive network system including in-patient, out-patient, partial hospitalization and residential treatment. This successful business initiative has proven beneficial for Integral Care by contributing to safety net services for the indigent population. Integral Care is now the sole member.

Start Date	Partner(s)	Functions
1997	Integrated Care Collaboration (ICC)	The ICC is a nonprofit alliance of health care providers in Central Texas dedicated to the collection, analysis and sharing of health information with the goal of improving health care quality and cost efficiency across the continuum of care. One of ICC's primary functions is the operation and management of a regional Health Information Exchange called the ICare system. ICC Members are health and social services providers, payers and purchasers, including hospital systems, health care networks, community health centers, clinics, government agencies, nonprofit organizations, individual providers and others.

Year	*Procurement (Service, Percent of Capacity, Geographic Area)	Results (Providers and Capacity)
2013	Crisis Respite Services	Contract awarded
2013	Children's RDM 4 (408 children)	No proposals received: zero capacity contracted
2013	Children's RDM 1.2 (111 children)	No proposals received: zero capacity contracted
2013	Adult RDM SP1(3,589 adults) procured with RDM SP 3 (290 adults)	No proposals received: zero capacity contracted

*Reflects only procurement efforts for full service packages, not discreet services.

PART III: Required for all LMHAs

PNAC Involvement

Date	PNAC Activity and Recommendations
5/8/2014	- Local Planning & Local Provider Network Development – PNAC review of Open Enrollment results for RFA’s submitted by April 2014 deadline. 31 RFA’s were received.
6/14/2014	- Local Planning & Local Provider Network Development – PNAC reviewed RFA posting for Youth Empowerment Services (YES) and discussed length of this Open Enrollment.
10/9/2014	- Local Planning & Local Provider Network Development – PNAC Update and review of Open Enrollment. 34 applications received.
11/13/2014	- Local Planning & Local Provider Network Development – Training/orientation for PNAC Members by Provider Network Authority Officer
2/12/2015	- Local Planning & Local Provider Network Development – PNAC review & update regarding RFA for Non-Traditional Community Based Services and for Licensed, Certified - Professionals and Counseling Services.
5/14/2015	- Local Planning & Local Provider Network Development – PNAC reviewed Open Enrollment results for recently closed RFA
8/13/2015	- Local Planning & Local Provider Network Development – PNAC updated on status of Local Provider Network Development Plan submission to Department of State Health Services.
11/12/2015	- Local Planning & Local Provider Network Development – PNAC received copy of Draft 2016 Template for Plan and offered input. Requested December meeting be a work session to review Template and Plan content. - Results of last procurement activities were reviewed with PNAC. Open Enrollment period closed in October 2015 and 38 applications were received.
12/10/2015	- Local Planning & Local Provider Network Development – PNAC discussion of changes in Network Development Rule and review of 2016 Plan template and feedback opportunities.

Stakeholder Comments on Draft Plan and LMHA Response

Allow at least 30 days for public comment on draft plan.

Comment	Stakeholder Group(s)	LMHA Response and Rationale
Inquiry regarding Telehealth/Telepsychiatry services with Austin Travis County Integral Care	Daniel Paffe, Regional Sales, Texas Iris Telehealth/ Telepsychiatry	Austin Travis County Integral Care conducted an open enrollment process for permanent placement and locum tenens which commenced 10/27/2014. Four contracts were awarded on 2/27/2015, two for permanent placement and two for locum tenens.

COMPLETE AND SUBMIT ENTIRE PLAN TO performance.contracts@dshs.state.tx.us by March 1, 2016.

Appendix A

Assessing Provider Availability

Provider organizations can indicate interest in contracting with an LMHA through the DSHS website or by contacting the LMHA directly. On the DSHS website, a provider organization can submit a Provider Inquiry Form that includes key information about the provider. DSHS will notify both the provider and the LMHA when the Provider Inquiry Form is posted.

During its assessment of provider availability, it is the responsibility of the LMHA to contact potential providers to schedule a time for further discussion. This discussion provides both the LMHA and the provider an opportunity to share information so that both parties can make a more informed decision about potential procurements.

The LMHA must work with the provider to find a mutually convenient time. If the provider does not respond to the invitation or is not able to accommodate a teleconference or a site visit within 14 days of the LMHA's initial contact, the LMHA may conclude that the provider is not interested in contracting with the LMHA.

If the LMHA does not contact the provider, the LMHA must assume the provider is interested in contracting with the LMHA.

An LMHA may not eliminate the provider from consideration during the planning process without evidence that the provider is no longer interested or is clearly not qualified or capable of provider services in accordance with applicable state and local laws and regulations.

Appendix B

25 TAC §412.755. Conditions Permitting LMHA Service Delivery.

An LMHA may only provide services if one or more of the following conditions is present.

- (1) The LMHA determines that interested, qualified providers are not available to provide services in the LMHA's service area or that no providers meet procurement specifications.
- (2) The network of external providers does not provide the minimum level of individual choice. A minimal level of individual choice is present if individuals and their legally authorized representatives can choose from two or more qualified providers.
- (3) The network of external providers does not provide individuals with access to services that is equal to or better than the level of access in the local network, including services provided by the LMHA, as of a date determined by the department. An LMHA relying on this condition must submit the information necessary for the department to verify the level of access.
- (4) The combined volume of services delivered by external providers is not sufficient to meet 100 percent of the LMHA's service capacity for each level of care identified in the LMHA's plan.
- (5) Existing agreements restrict the LMHA's ability to contract with external providers for specific services during the two-year period covered by the LMHA's plan. If the LMHA relies on this condition, the department shall require the LMHA to submit copies of relevant agreements.
- (6) The LMHA documents that it is necessary for the LMHA to provide specified services during the two-year period covered by the LMHA's plan to preserve critical infrastructure needed to ensure continuous provision of services. An LMHA relying on this condition must:
 - (A) document that it has evaluated a range of other measures to ensure continuous delivery of services, including but not limited to those identified by the LANAC and the department at the beginning of each planning cycle;
 - (B) document implementation of appropriate other measures;
 - (C) identify a timeframe for transitioning to an external provider network, during which the LMHA shall procure an increasing proportion of the service capacity from external provider in successive procurement cycles; and

(D) give up its role as a service provider at the end of the transition period if the network has multiple external providers and the LMHA determines that external providers are willing and able to provide sufficient added service volume within a reasonable period of time to compensate for service volume lost should any one of the external provider contracts be terminated.

ATTACHMENT A

Provider	SERVICE DESCRIPTION
A Family Friend	Respite, Hourly Respite, Daily Supported Employment Employment Assistance
Arc Of The Capital Area	Day Habilitation
Austin Behavior Associates	Behvr Support
Austin Lakes Hospital (Horizon Healthcare)	BHS/CSD
Austin Oaks Hospital (Texas Oaks Psychiatric Hospital)	CSD Psychiatry Services
Beyond Horizons	Community Support/SHL Respite, Daily Respite, Hourly Supported Employment Employment Assistance
Bluebird Behavioral Solutions	Behavior Support
Blue Sky Abilities	Behavior Support Community Support/SHL Employment Assistance
City Of Austin Pard Inclusion	School Break Respite Only
Cross Creek Hospital	BHS Professional Services
Delnorm Day Hab	Day Habilitation Respite, Daily Respite, Hourly Community Support/SHL Supported Employment Employment Assistance

Provider	SERVICE DESCRIPTION
Easter Seals - Central Texas	Community Supports Parent Coach Occupational Therapy Physical Therapy Respite, Daily Respite, Hourly
Family Eldercare	Bill Pay And Representative Payee Bill Payer Community Support/SHL Representative Payee
Friend Of A Friend Youth And Family Svcs	Community Support/SHL Respite, Daily Respite, Hourly Supported Employment
Imagine Art	Community Support/SHL Day Habilitation Employment Assistance Respite, Daily Respite, Hourly Supported Employment
Jackson and Coker	Psychiatric Services
Jones Day Hab	Day Habilitation Employment Assistance Respite, Daily Respite, Hourly Supported Employment
Kindstar (Accolade)	Physical Therapy
Lifeskills	Community Support/SHL Day Habilitation
Locumtenens.com	Psychiatric Services
Mary Lee Foundation	Day Habilitation

Provider	SERVICE DESCRIPTION
Mattie's Homecare	Community Support/SHL Respite, Daily Respite, Hourly
Maxim Physician Resources	Psychiatric Services
McBeth Recreational Center	Day Habilitation Respite, Daily
Merritt Hawkins & Associates	Psychiatric Services
Mimi's Llc	Day Habilitation
Positive Enlightenment	Behavior Support
Quality Community Care	Community Support/SHL Employment Assistance Supported Employment
Seton Healthcare (Seton Shoal Creek Hospital) Speech, Language, And Hearing	Bhs/CFS Professional Services Speech Therapy
Technology Enhanced Learning And Living Enterprises, Inc.	Behavior Support Speech Therapy
The Retreat	Day Habilitation
Vaughn House Inc	Community Support/SHL Day Habilitation Supported Employment
Vega Integrity Services	Community Support/SHL Employment Assistance Respite, Daily Respite, Hourly Supported Employment
VIRTUE, LLC	Day Habilitation

Individual Practitioners	Service(s)
Adrian B. Croom, NTP, CSP-Y, QIDPP	CFS/IDD/YES
Adriana V. Bowser, NTP-FC	IDD NTP Services
Alejandra Frias, NTP	CFS/YES
Alejandra I. Saldana Garza, NTP, QMRPP, CSP-Y	CFS/IDD/YES
Alice F. Smith, NTP, CSP-Y	CFS/YES
Alice H. Lockhart, NTP, CSP-Y	CFS/YES
Alma N. Velazquez Esquivel, QIDPP	IDD Contract
Amy M. Carrola, NTP, QMHP-MY	CFS/IDD/YES
Ana G. Macias, NTP	CFS (YAF/CP/CMH) NTP
Angela J. Elizondo, NTP, QIDPP	IDD NTP Services
Angelique M Dean, NTP, QMHP-CS	CFS/IDD/YES
Anita A. Williams, FC, QIDPP	IDD NTP Services
Anita M. Warfield, NTP, CSP-Y	CFS/IDD/YES
Annalee Arredondo, NTP, CSP-Y	CFS/IDD/YES
Antronette D. Little, NTP, QMHP-CS	CFS/YES
April T. Tinajero, LPC	CFS Professional Services
Ashley W. Schemenauer, NTP	IDD Contract
Bahman H. Mohamed, NTP FC, QIDPP	IDD NTP Services
Barbara J. Weisberg, QMHP-CS, QIDP	No Value Specified
Benita L. Prol, NTP, QIDPP	IDD NTP Services
Bernadine Samuel, NTP, QIDPP, CSP-Y	CFS/IDD/YES
Beverly E. Houston, NTP	IDD NTP Services
Billy J. Alexander, NTP	CFS/YES
Bryce J. Usher, NTP, QMRPP	IDD NTP Services
Camerino Hernandez, NTP, QDIPP	CFS (YAF/CP/CMH) NTP
Cara D. Lossing, NTP	IDD Contract
Carlos F. Tirado, MD	BHS Psychiatry Services
Carmen A. Alvarado, NTP, QIDPP	CFS/IDD NTP Services
Carol L. Eastman, NTP, FC, QIDPP	IDD NTP Services
Carol W. Mitchum, Phd., LPC	CFS/IDD/YES

Individual Practitioners	Service(s)
Carolina R. Salinas, NTP, QIDPP	IDD NTP Services
Casey L. Unger, LPC	CFS (YAF/CP/CMH) Professional Services
Celestine Hickman, NTP, QIDPP	IDD NTP Services
Charles J. Earle, LCSW (TEL)	CFS (YAF/CP/CMH) NTP
Cherri L. Storey, NTP QIDPP	IDD NTP Services
Cheryl M. Merritt, Foster Care, QMRPP	IDD NTP Services
Cheryl R. Mansfield, NTP FC, QIDPP	IDD NTP Services
Christopher S. Purkiss, BCBA	CFS/ECI/DD Professional Services
Constance M. Clemons, NTP, CSP-Y	CFS/IDD/YES
Daniel W. Butler, QIDPP	IDD NTP Services
David J. Elizondo, NTP	IDD Contract
David L. Flume, MD	BHS Psychiatry Services
DeAndre D. Curry, NTP, QMRPP	IDD NTP Services
Deniserose LeFebvre-Torres, LCSW, QMHP-CS, QCC	CFS/CFS-ECI Professional Services
Dennis P. Goehring, DDS	IDD Professional Services
Edward P. Koubek, NTP	CFS/IDD NTP Services
Elizabeth M. Zeibot, NTP, QIDPP	IDD NTP Services
Erin E. Acevedo, CTRS	CFS (YAF/CP/CMH) NTP
Evelyn A. Davila, NTP, QIDPP	IDD NTP Services
Evelyn E. Holmes, NTP, CSP-Y, QIDPP	CFS/IDD/YES
Fannie M. Evans, NTP CSP-Y, QMRPP	CFS/IDD/YES
Feroza B. Talukdar, MD	CFS Psychiatry Services.
Gaile J. Scott, NTP	IDD NTP Services
Gerald R. Willie, NTP, CSP-Y	CFS/YES
Gloria M. Vega Ramirez	CFS (YAF/CP/CMH) NTP
Hannah S.J. Trevino, NTP, QIDPP	IDD NTP Services
Helaine H. Brockington, NTP, QMRPP	CFS/IDD/YES
Hope S. Jaimes, NTP, CSP-Y	CFS/YES
Huan-Yu Winnie Chen-Robbins, MT	CFS/YES
Ira Jean Kirkman, NTP	IDD NTP Services
Irma R. Borrego Garcia, NTP	CFS (YAF/CP/CMH) NTP
James D. Black, NTP	CFS (YAF/CP/CMH) Professional Services

Individual Practitioners	Service(s)
James P. Banks, LPC	CMH/CP/YAF Prof.
Janelle E. Dolphin, NTP, CSP-Y, Family Partner	CFS/IDD/YES
Jennifer L. Brock-Garcia, APN	BHS Psychiatry Services
Jessica E. Kennedy, QIDPP	IDD Contract
John E. Gonzalez, NTP, QMHP-CS, QIDP	CFS/IDD/YES
John J. White, NTP	IDD NTP Services
John R. McFarlane, DDS	CFS/IDD Prof.
Joni K. Rogers, SLP	CFS/ECI/DD Prof Services
Jose D. Robles, NTP	IDD NTP Services
Jose F. Villegas Posada, QMHP-MY	CFS (YAF/CP/CMH) NTP
Juergen E. Schanne, NTP, CSP-Y	DDCMH/CP/YAF NTP
Julia K. Compton, PCT, QMHP-CS	CFS (YAF/CP/CMH) NTP
Kathryn A. Hopkins, NTP	CFS (YAF/CP/CMH) NTP
Kathy Luna, NTP, CSP-Y	IDD NTP Services
Kelli L. Schaffer, Dietitian	CFS/ECI/IDD/YES
Kelly A. Coleman Coulter, RT	CFS/YES
Kenya M. Boson, LPC	SAMSO/CFS
Kurt L. Cousins, MD	BHS Prof. Services
Lana F. Reed, NTP, CSP-Y (Solo)(AFF)	CFS/IDD/YES
LaTonya N. Ingram, NTP, CSP-Y, Family Partner	CFS/YES
LaTronda D. Washington, NTP, QIDPP	IDD NTP Services
Laura L. Saldana, BCBA, QMRP	CFS/ECI/DD Prof Services
Lillian C. Lake, NTP	IDD NTP Services
Linda J. Williams, NTP, QIDPP	IDD NTP Services
Loretta L. Hamilton, NTP, QMHP-MY	CFS/IDD/YES
Lorralind M. Grove, NTP, QIDPP	IDD NTP Services
Lorrinda A. Osborne, NTP, QMHP-CS	BHS/CFS/YES/IDD NTP Services
Lowanda C. Stoglin, QIDPP	CFS/IDD NTP Services
Lynda J. Coleman, NTP, CSP-Y	CFS (YAF/CP/CMH) NTP
Ma T. Benitez-Vera, NTP	IDD NTP Services
Mandi A. Holley, NTP, QMRPP	IDD NTP Services
Maria E. Dennis, NTP	CFS/IDD NTP Services

Individual Practitioners	Service(s)
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Mary Helen Saucedo, NTP, QIDPP	IDD NTP Services
Melissa S. Baker, LCSW	CFS/IDD NTP Services
Mery G. Shine-Hunter, LPC, LCDC	CMH/CP/YAF Prof.
Meshalique D. Hubert, NTP	CFS (YAF/CP/CMH) NTP
Miguel A. Quintero Naranjo, NTP	CFS (YAF/CP/CMH) NTP
Millicent A. Horak, NTP	IDD NTP Services
Naim A. Memon, MD (TeleMed)	BHS Psychiatry Services
Natasha L. Nash, NTP, CSP-Y, QMRPP	CFS/IDD/YES
Natasha M. Garza, CSP-Y, Family Partner, QIDPP	IDD NTP Services
Nemo M. Yusuf, NTP, QIDPP	IDD Contract
Norma E. Rodriguez, NTP, QIDPP	IDD Contract
Patricia B. Perkey, NTP, QMRPP	IDD NTP Services
Phyllis D. Sterling, NTP, CSP-Y	CFS/IDD/YES
Rebecca Butler, AT, LPC-I (Solo)	CFS/YES
Rebecca E. Lemons, NTP, QMRPP	CFS/IDD/YES
Rickey D. Harrison, NTP	IDD NTP Services
Rita R. Hill, NTP, QMHP-CS	CFS/IDD/YES
Robert C. McLerran, CTRS	CFS/YES
Robert C. Ryan, NTP, QIDPP	IDD NTP Services
Robert L. Alsman, CTRS, QMRP	CFS/YES
Robert W. McLeod, NTP	CFS (YAF/CP/CMH) NTP
Sandra D. Raines, NTP	IDD NTP Services
Shane P. McKay, MD	BHS/CSD
Shannon M. Mekuly, AT, LPC 681809	CFS/YES
Shannon Y. Robertson, LPC QMHP-MY	CFS/YES
Sharon R. Kennedy, NTP	IDD Contract
Shaylyn A. Miller, CTRS	CFS/YES
Shiva K. Lam, MD (at Austin Lakes)	BHS Psychiatry Services
Sonia B. Hernandez, NTP	IDD NTP Services
Stacy E. A. Ramirez, NTP, QMHP-CS	CFS/IDD/YES
Stanley A. Anyanwu, NTP	IDD NTP Services

Individual Practitioners	Service(s)
Teresa A. Messina, QMHP-MY	CFS/YES
Tika T. Artis, NTP, QMRPP, CSP-Y	CFS/IDD/YES
Tracey L. Tisdale, NTP, CSP-Y	CFS/IDD/YES
Vanajakshi Paturu, MD	BHS Psychiatry Services
Velicia A. Yarbrough, CSP-Y, QIDPP	CFS/IDD NTP Services
Yeeping R. Lin, CSP-Y, QIDPP	CFS/IDD/YES
Yvonda Y. Jeffries, NTP	CFS/IDD NTP Services
Zachary D. Patton, NTP	CFS/IDD/YES